Troubleshooting

Symptoms	Solutions
Betapack 4 does not power up when power is applied.	1. Check there is a mains voltage on the incoming supply terminal. 2. Check the incoming supply terminals are all adequately tightened. 3. Check the link cable between the control PCB on the front panel and the power PCB has not been disconnected or damaged.
Betapack 4 is powering up but some or all of the channels are either not working or will not go to full output.	1. Check the channel breakers are in the 'on' position. 2. Check the channels have not had a Topset applied to them. Please see "Topset" for further details. 3. If Betapack 4 is wired single phase check that the single-phase link bar has been fitted. If it is fitted check the screws are adequately tightened. Please see "diagram 3" for further details.
Channels will switch on and off but are not able to be dimmed.	1. The channel law has been set to switch. Please see "Dimmer Laws" for further information.
The display is outputting a sequence of numbers after the Betapack 4 has been powered up.	1. Channels have been soft patched. 2. Please see "DMX Address" for further details.
Unable to access any of the Betapack 4 functions.	1. Betapack 4 has been locked. 2. Please see "Lock/Unlock" for further details.
Channel is remaining on all the time, even after disconnecting the controller and power cycling the Betapack 4.	1. Triac has failed. Please contact your local service centre or contact Zero 88 technical support for further information